

We need your support!

Help patients and parents/carers take part in the annual Kidney PREM survey



Do you send outpatient letters?

- Throughout October, include the URL link to the online PREM survey at the bottom of **all clinic letters**. It can read: *“Share your experience of kidney care: Follow this link to have your say and help us improve: kidneycareuk.org/prem”*
- Throughout October, slip a **business card** in with all letters being sent out to kidney patients from your unit.

Does the patient or parent/carer have a smart phone?

- Throughout October, encourage patients and parents/carers to complete the survey online using their smart phone while in the waiting room or receiving dialysis.
- Please help patients type the URL into a web browser or **scan the QR code on the business card** using their camera to bring up the survey.



Is there access to a tablet or laptop at your unit?



- Offer your unit's tablet or laptop to those without access to a smart-phone
- Have the Kidney PREM 2022 survey link bookmarked in your browser so it is **easy to find**.
- Remind participants that they **can receive help** to complete the survey from a friend, family member, or a volunteer if available. More than one parent or carer can complete the survey.

Does your unit use a patient text messaging service?

- Send the online Kidney PREM survey link out to patients **via text** during October.
- Your text could read: *“Share your experience of kidney care by taking part in the national PREM survey: Follow this link to have your say and help us improve: kidneycareuk.org/prem”*



In-centre or at home - you can help patients in a number of ways!

Survey open from 1st October - 12th November 2022