We need your support!

Help patients and parents/carers take part in the annual Kidney PREM survey

Do you send outpatient letters?
• Throughout October, include the URL link to the online PREM survey at the bottom of all clinic letters. It can read: “Share your experience of kidney care: Follow this link to have your say and help us improve: kidneycareuk.org/prem”
• Throughout October, slip a business card in with all letters being sent out to kidney patients from your unit.

Does the patient or parent/carer have a smart phone?
• Throughout October, encourage patients and parents/carers to complete the survey online using their smart phone while in the waiting room or receiving dialysis.
• Please help patients type the URL into a web browser or scan the QR code on the business card using their camera to bring up the survey.

Is there access to a tablet or laptop at your unit?
• Offer your unit’s tablet or laptop to those without access to a smart-phone
• Have the Kidney PREM 2022 survey link bookmarked in your browser so it is easy to find.
• Remind participants that they can receive help to complete the survey from a friend, family member, or a volunteer if available. More than one parent or carer can complete the survey.

Does your unit use a patient text messaging service?
• Send the online Kidney PREM survey link out to patients via text during October.
• Your text could read: “Share your experience of kidney care by taking part in the national PREM survey: Follow this link to have your say and help us improve: kidneycareuk.org/prem”

In-centre or at home - you can help patients in a number of ways!

Survey open from 1st October - 12th November 2022