

SLRCA Vascular Access Vision

March 2019

A Vision for Vascular access for renal patients in South London 2019 -

2024
Our Vision:

In 5 years time we will be recognised professionally and acknowledged internationally as the best Vascular Access Service in the UK

We will demonstrate this by:

- Upper decile performance for peer group indicators:**
- Patient outcomes
 - Patient experience
 - Clinical Quality
 - Peer Review outcomes
 - Research base
 - Educational impact
 - Value for money
 - Operational effectiveness

Our commitments to patients:

	We will work in the renal vascular access service to ensure:	For our patients this means:
1	An appropriate vascular access will be created and working well before the expected start of haemodialysis treatment	Their first dialysis will start using a functioning access
2	We will seek to ensure that timing of the working access is right for the patient and is not too early or too late for dialysis	Patients do not have needless interventions or start dialysis on a line when not clinically indicated
3	We will deliver a personalised access care plan for each patient, including shared decision making and patient choice at each stage of care	Patient feedback will be listen to and acted upon to create a service tailored to each individual



A vision for vascular access for renal patients in South London

Our commitments to patients:

	We will work in the renal vascular access service to ensure:	For our patients this means:
4	The use of lines will be avoided unless clinically indicated	Patients will have the access which is right for them and do not have avoidable operations or other interventions
5	We will keep patients safe from infection	Reduced risk of infection and complications
6	Vascular access procedures will be treated as urgent priorities and are protected from being displaced	Procedures are not cancelled for other priorities
7	A blocked fistula will be treated as a medical emergency and will be prioritised for access to theatres and other services	Patients at risk of losing a functioning fistula will be treated with the same urgency as other medical emergencies
8	Vascular Access services will be provided by professionals who are dedicated experts working as a team	They will have confidence in the skills and experience of the access team
9	The clinical pathways to assess and to create vascular access will be a streamlined and efficient process with no avoidable delays for patients or clinicians	A trouble free and clear patient journey from decision to dialyse, to creating the first working access
10	We will be leaders in clinical research and ensure we put our learning into practice using the best drugs, techniques and equipment we can afford	Reassurance that we are a team that is committed to learning, to improving our service and striving to do better for patients
11	The service will be assessed as outstanding by peer reviewers and for all CQC domains and be safe, caring, effective, responsive & well led	Assurance that the service is recognised by external regulators and peer reviewers as outstanding