

Patient Reported Experience of kidney care in the UK 2022

Putting patient views first

National findings

Kidney PREM is the annual survey which gives you the chance to have a say about your experience of kidney care and help drive improvements in local services.

- Encouragingly, kidney patients continue to rate their **Overall Experience** by their renal centre highly.
- Patient reported experience of **Access to the Team** rose in 2022.
- The findings for **Sharing Decisions About Your Care** improved slightly in 2022 but still rated the lowest theme.

How do we compare to national findings?

Patients are asked to rate their experience on a scale of 1-7 where 1 is the lowest and 7 is the highest. Average scores are reported for each question and for each centre.

 **11,063**
kidney patients responded from adult centres across UK

 kidney patients from our unit took part in the survey

Patients reported overall experience:

 Nationally **6.25**

 At our unit

	Nationally	At our unit
Privacy & Dignity	6.41	
Access to the Team	6.34	
Patient Information	6.32	
Communication	5.81	
Support	5.78	
Sharing Decisions	5.55	

Our quality improvement plans

www.kidneycareuk.org/prem

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