2019 National Findings

Patient Reported Experience of Kidney Care in the UK

70 adult centres took part, covering 297 units across UK

16,469 kidney patients completed the survey

1,218 of these were online

Gender
Female (36.0%)
Male (52.4%)

Current Treatment
- Transplant
- Haemodialysis
- Peritoneal
- CKD
- Unknown

Patient rating 6.3 out of 7
Overall experience remained high once again for the third consecutive year

Areas of experience scoring highest
- Privacy & dignity 6.4
- Access to the team 6.3
- Patient information 6.3

Areas of experience needing improvement
- Needling 5.8
- Sharing decisions about your care 5.5
- Transport 5.5

“The Centre effect”
The Kidney PREM data tells us that where a patient receives their treatment is more closely related to their experience of renal care than any other characteristic such as age, treatment type or ethnicity.

www.kidneycareuk.org/2019prem
www.renalreg.org/projects/prem

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