## Patient reported experience of kidney care in the UK and your unit

## 2023 results

Kidney PREM is the annual survey which gives you the chance to have a say about your experience of kidney care and help drive improvements in local services. 11,647

people with kidney disease completed the survey



Patients rate their experience on a scale of 1-7 where 1 is the lowest and 7 is the highest. Average scores are reported for each question and for each centre.

What you said about:		The national picture	Your experience in this unit (2023)	Your experience in this unit (2022)
	Overall experience	6.26		
æ	Privacy & Dignity	6.4		
	Patient Information	6.4		
	Access to the Team	6.3		
•••• A	Support	5.7		
	Sharing Decisions	5.6		
	Transport	5.5		

## We will be improving the quality of your care in your unit by...

## www.kidneycareuk.org/prem



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