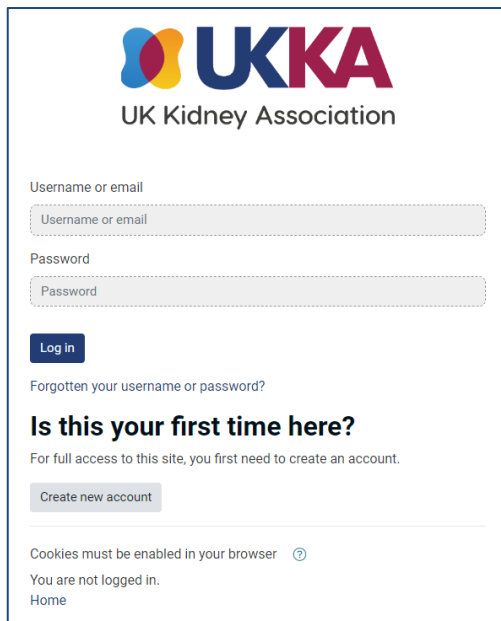


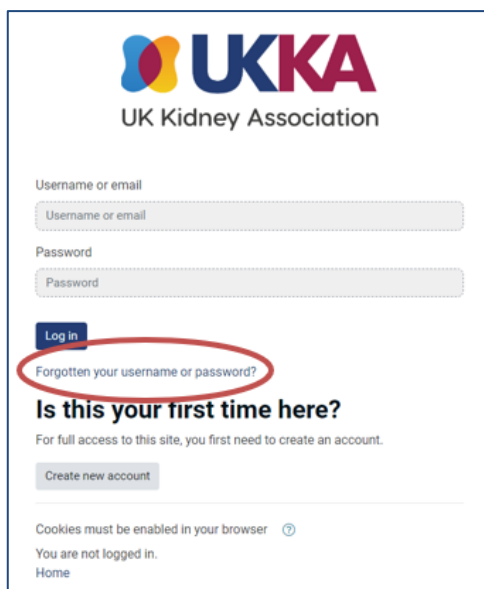
If you are having any difficulties logging into the site or have forgotten the password, please use the following link:

1. <https://elearning.thinkkidneys.nhs.uk/login/index.php>



The screenshot shows the UK Kidney Association (UKKA) login page. At the top is the UKKA logo and the text "UK Kidney Association". Below this are two input fields: "Username or email" and "Password". A "Log in" button is positioned below the password field. Underneath the button is the text "Forgotten your username or password?". Below that is a section titled "Is this your first time here?" with the subtext "For full access to this site, you first need to create an account." and a "Create new account" button. At the bottom, there is a cookie notice: "Cookies must be enabled in your browser" with a help icon, and the text "You are not logged in." and "Home".

2. Then go to '[Forgotten your username or password?](#)'



This screenshot is identical to the one above, but with a red circle highlighting the "Forgotten your username or password?" link. The rest of the page content, including the UKKA logo, input fields, "Log in" button, "Is this your first time here?" section, and footer, remains the same.

3. Then go to 'search by email' – log on using the email address you used to set up your account

To reset your password, submit your username or your email address below. If we can find you in the database, an email will be sent to your email address, with instructions how to get access again.

Search by username

Username

Search

Search by email address

Email address

Search

4. Once you enter your details, you will receive this notification

If you supplied a correct username or unique email address then an email should have been sent to you.

It contains easy instructions to confirm and complete this password change. If you continue to have difficulty, please contact the site administrator.

Continue

5. Click continue to bring you back the KQuIP eLearning home page

If you supplied a correct username or unique email address then an email should have been sent to you.

It contains easy instructions to confirm and complete this password change. If you continue to have difficulty, please contact the site administrator.

Continue

6. You should then receive an email titled The UK Kidney Association: Password reset request KQuIP

To confirm this request, and set a new password for your account, please go to the following web address:

https://elearning.thinkkidneys.nhs.uk/login/forgot_password.php?token=cctrwjeECXFPwIAitpOrvmPEgJVIFjDS
(This link is valid for 30 minutes from the time this reset was first requested)

If this password reset was not requested by you, no action is needed.

If you need help, please contact the site administrator,

KQuIP

If you are still experiencing difficulties, please email us KQuIP@renalregistry.nhs.uk with a screenshot of what you are experiencing.