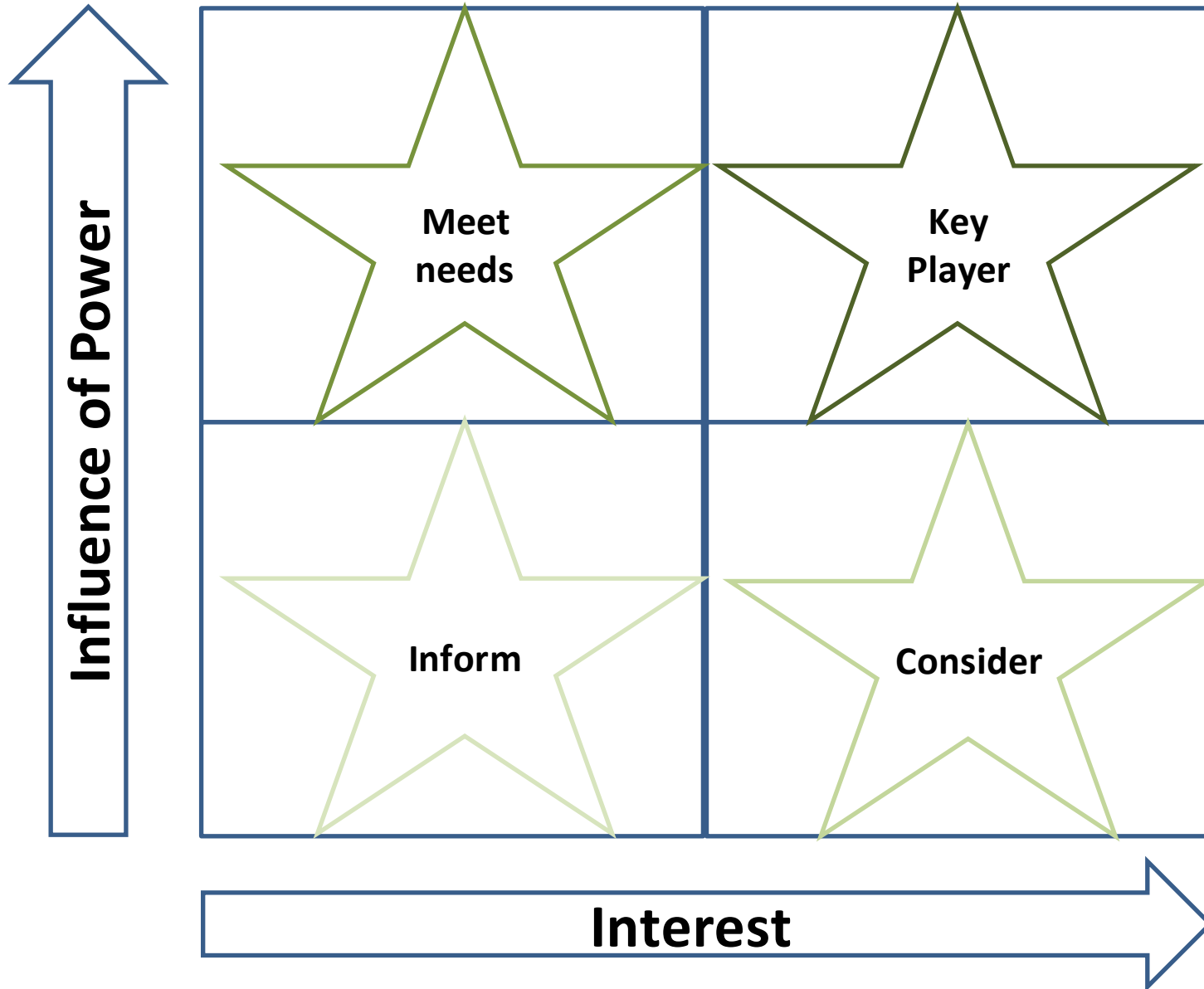




Kidney Quality Improvement Partnerships (KQuIP)

Quality Improvement Toolkit

Stakeholder Grid



Communication Plan



Stakeholder/ Stakeholder group	Message/ Content/ Information	Delivery/ Method	Frequency	Team Lead

Ideas for Actions

The next 30 days

The next 60 days

The next 90 days

What could we speed up/ do more of?
(Accelerate)

What could we stop doing?
(Brake)

What could we start doing?
(Create)

OUR

Who defines the benefit we're after? Who's going to make it happen and who is it going to affect? All these people need to be involved in designing and delivering change.



SHARED

We all have individual values, experiences, beliefs and aspirations. We need to discover where these overlap. What is it we share? We can only find out by talking to each other.



PURPOSE

This is the 'WHY' not the 'what' or the 'how' of change. It is where vision, values and goals meet and create energy and commitment.

Step 1. Create a safe environment for genuine conversations to take place

Step 2. Look for commonalities beyond conflicting agenda and priorities to a common understanding

Step 3. Agree how to translate your shared understanding into an action plan

Our Shared Purpose

Scope Project

	MAGIC IS	MAGIC IS NOT	ACTION
WHAT			
WHERE			
WHEN			
WHO			
SCOPE			

Driver Diagram Template

AIM
Success

PRIMARY DRIVERS
The HOW

SECONDARY DRIVERS
The What

CHANGE IDEAS
Actions

Large light blue rounded rectangular area for writing the AIM.

Light green rounded rectangular box for writing a Primary Driver.

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Light green rounded rectangular box for writing a Primary Driver.

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Measurement for Improvement



Step 1. Aim statement ('lift speech' / driver diagram)

Step 2. Choose your measures (from process map / driver diagram)

Step 3. Define your measures (what and how will we measure)

Step 4. Collect the data? (what / who / how / when / baseline)
