

2019 National Findings

Patient Reported Experience of Kidney Care in the UK

70

adult centres took part, covering **297** units across UK



16,469

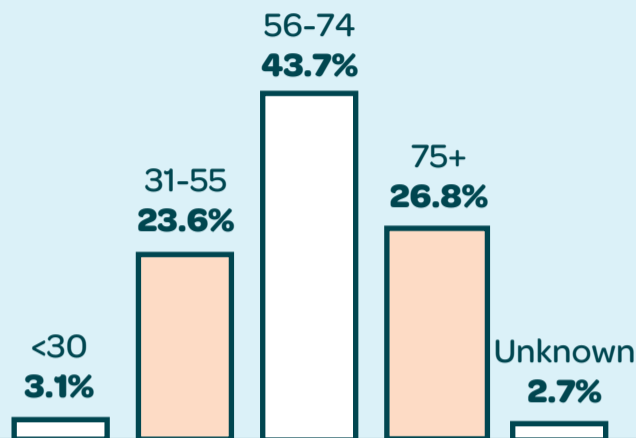
kidney patients completed the survey

1,218

of these were online



Age

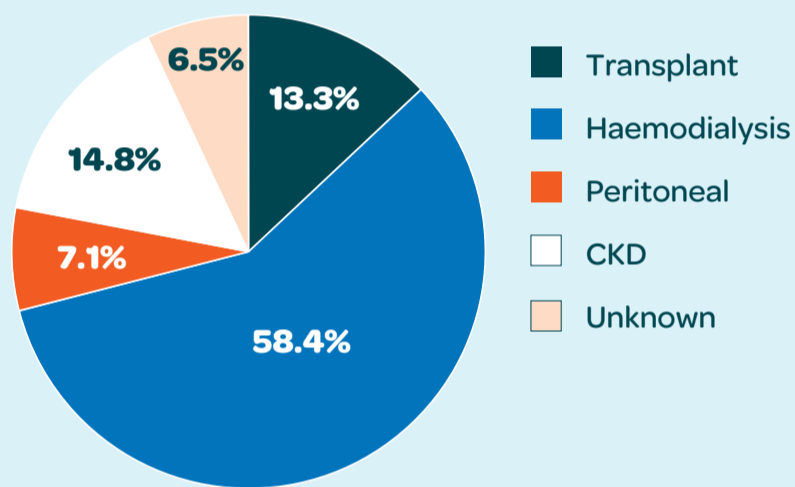


Gender

Female **(36.0%)**
Male **(52.4%)**



Current Treatment



Areas of experience scoring highest



Patient rating 6.3 out of 7

Overall experience remained high once again for the third consecutive year

23.5%

use PatientView



508

patients provided online comments



Areas of experience needing improvement



“The Centre effect”

The Kidney PREM data tells us that where a patient receives their treatment is more closely related to their experience of renal care than any other characteristic such as age, treatment type or ethnicity.

www.kidneycareuk.org/2019prem

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www.renalreg.org/projects/prem

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