

Patient reported experience of kidney care in the UK and your unit








2023 results

Kidney PREM is the annual survey which gives you the chance to have a say about your experience of kidney care and help drive improvements in local services.

11,647
people with kidney disease completed the survey



Patients rate their experience on a scale of 1-7 where 1 is the lowest and 7 is the highest.
Average scores are reported for each question and for each centre.

What you said about:	The national picture	Your experience in this unit (2023)	Your experience in this unit (2022)
 Overall experience	6.26	<input type="text"/>	<input type="text"/>
 Privacy & Dignity	6.4	<input type="text"/>	<input type="text"/>
 Patient Information	6.4	<input type="text"/>	<input type="text"/>
 Access to the Team	6.3	<input type="text"/>	<input type="text"/>
 Support	5.7	<input type="text"/>	<input type="text"/>
 Sharing Decisions	5.6	<input type="text"/>	<input type="text"/>
 Transport	5.5	<input type="text"/>	<input type="text"/>

We will be improving the quality of your care in your unit by...